

# So Fresh, So Clean

## KIMPTON'S APPROACH TO CLEAN

**At Kimpton, our priority has always been the health, safety and well-being of our clients and guests.**

Given the current state of affairs, we are reinforcing that commitment with enhanced health and cleaning protocols. We want to make sure our hotels and restaurants are still a safe and welcoming space for everyone, while at the same time continuing our heartfelt service.

Developed five years ago in partnership with the experts at EcoLab, the world's leader in hygiene technologies and services, IHG's Way of Clean program has always been standard procedure. Now, we've added to those high standards to make you feel even more comfortable and protected during your stay, meeting or event. Some of these proactive measures are included below, you can find a more detailed list of our [Kimpton's Approach to Clean here](#).



### Hotel + Guest Room Cleanliness

- Advanced technology cleaning systems including the use of electrostatic sprayer
- Visible sanitiser stations in all public areas
- Individual guest amenity cleaning kits and personal-use sanitiser wipes



### Meeting + Event Cleanliness

- Creative floorplans and capacity charts to ensure all physical distancing guidelines are met
- Reimagined menu offerings including pre-packaged food served in sustainable containers
- Virtual AV offerings will be made available
- New service standards training



### Employee Protocols + Safety

- Personal protective equipment (PPE) for staff and daily temperature checks for all employees upon arrival to work
- New operating procedures for physical distancing
- COVID19 employee safety training



### We're also reimagining our signature Kimpton programming in new formats:

- Morning Kick-Start will feature a "Kimpton Get Up + Go" Spotify playlist and complimentary access to Press Reader
- A socially-distanced evening Social Hour will be held in Palm Court with one complimentary glass of wine, beer or soft-drink per person

**We can't wait to welcome you back and give you the ultimate Kimpton experience.**

KIMPTON  
**FITZROY**  
LONDON

